# Why hierarchical organizations are dying... and horizontal ones are too

Loyco's business case







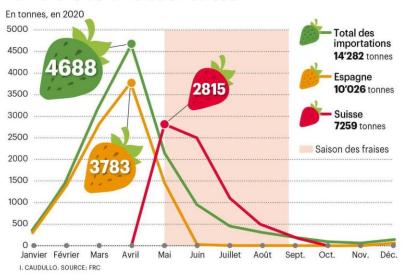
Fédération Suisse des Entreprises



PME? Startup? Indépendant-e? Intéressé-e par l'économie durable, circulaire et progressiste? Rejoignez-nous!



#### Le marché de la fraise en Suisse





#### Gesundheitsförderung Schweiz Promotion Santé Suisse Promozione Salute Svizzera



#### Just do it.

Pour un poids corporel sain: www.promotionsante.ch

## loyco

An organization dedicated to organizations but focused on people, which has reached CHF 20 mio. turnover and 147 Loycomates in 12 years, without sales force nor hierarchy.





## **Key Figures**

Loyco



147

Loycomates



20.3

MIO CHF Revenue



>600

Business clients



5

Offices in Switzerland GE – VD – VS – ZH - FR



137.9

B Corp points

4th certification



4.6/5

Average customer satisfaction score

#### What we do!

#### Risks and Insurance

Business risks

Cyber risks

Insurance

Occupational benefits

Medical Expenses

Loss of earnings Long lasting illness

#### **Corporate Health**

Occupational health and safety

Corporate health promotion

and prevention

Absence and case management

Controlling

Organization and Employee Management

#### **Human Resources**

Absence management

Payroll management

HR Administration management

HR on demand

HR Strategy consulting

**Employer Brand** 

#### **Future of Business**

Sustainable development support

Governance and agility consulting

Digitalization consulting

Organization strategy consulting

#### **Public Procurement**

Organization and management

of public contracts

#### **Finance**

Accounting management

Tax management

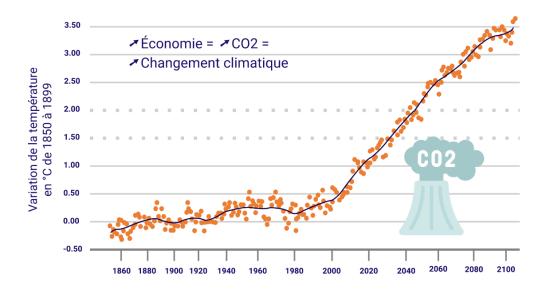
Company administration

and management

## A changing world...



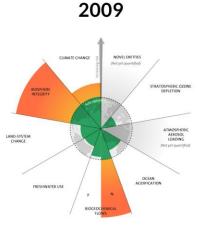
### **Limites écologiques**



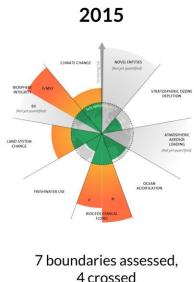
Global mean surface temperature from the CESM2 model for combined historical and SSP2-4.5 scenario runs.

A LOWESS Smoother (red line) is fit using a bandwidth of 0.1 Chart by Carbon brief using Highcharts.

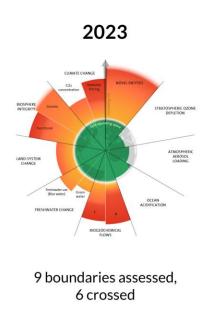


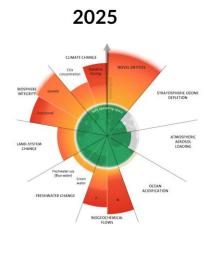


7 boundaries assessed, 3 crossed



4 crossed





9 boundaries assessed, 7 crossed

### 2022 - Principaux risques globaux 0-2 ans

selon 1 000 experts mondiaux et 12 000 dirigeants nationaux de 124 pays





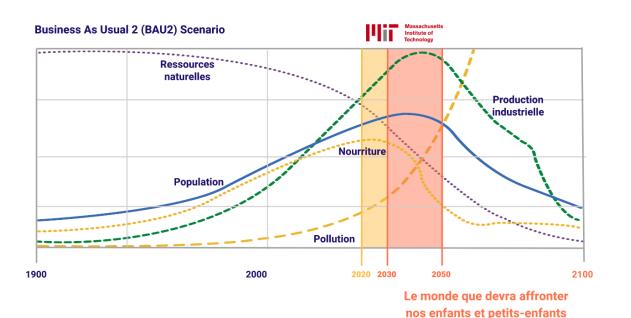
#### 2022 - Principaux risques globaux 5-10 ans

selon 1 000 experts mondiaux et 12 000 dirigeants nationaux de 124 pays





## Scénario du MIT le plus probable selon Gaya Herrington

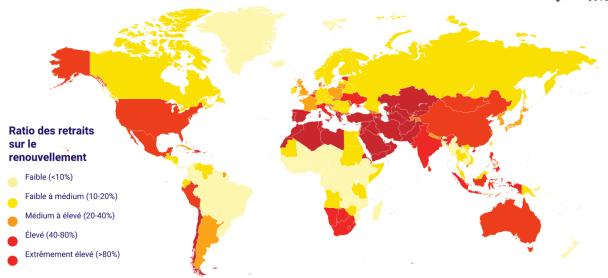


Droits réservés. Coboom 2022

## Stress hydrique projeté en 2040

Demande en eau qui dépasse la quantité d'eau disponible

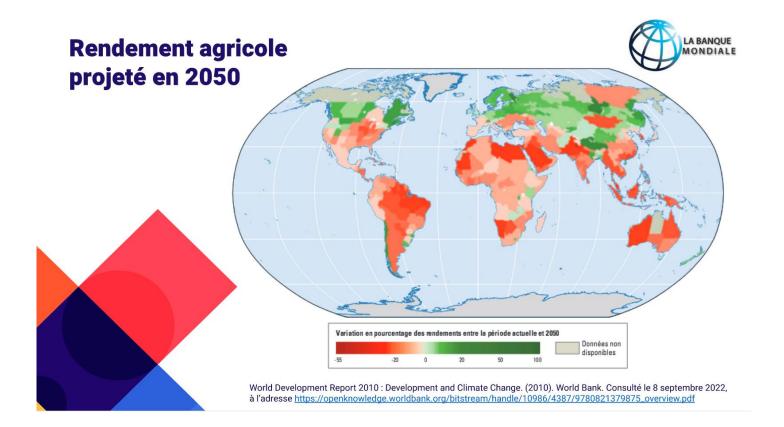




Note: Projections are based on a business-as-usual scenario using SSP2 and RCP8.5

Adaptation to Climate Change. (s. d.). Global Agriculture. Consulté le 8 septembre 2022, à l'adresse https://www.globalagriculture.org/report-topics/adaptation-to-climate-change.html

© Droits réservés, Coboom 2022





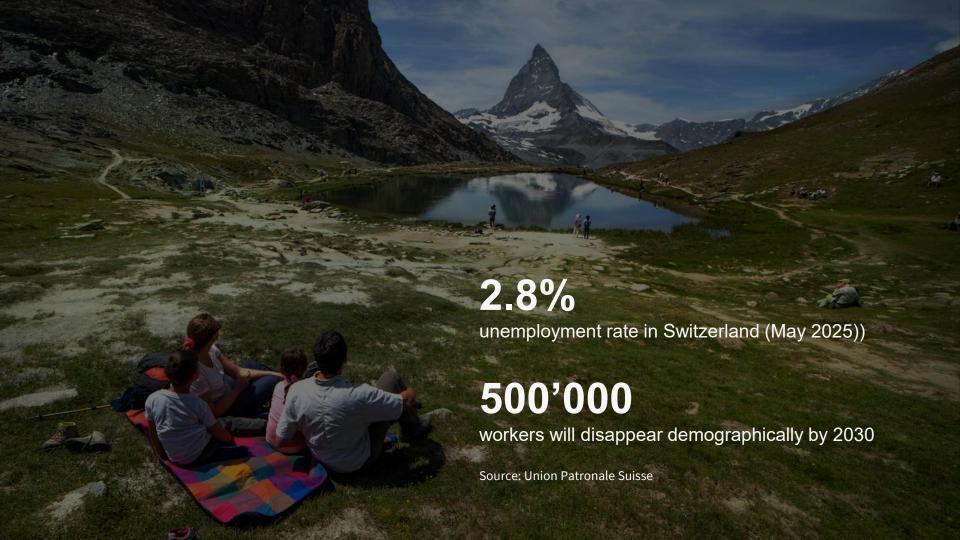


THE SHIFT

## Welcome to the YOLO Economy

Burned out and flush with savings, some workers are quitting stable jobs in search of postpandemic adventure.













We can no longer be satisfied with management methods that are 50 years old when everything has changed in... 5 years!

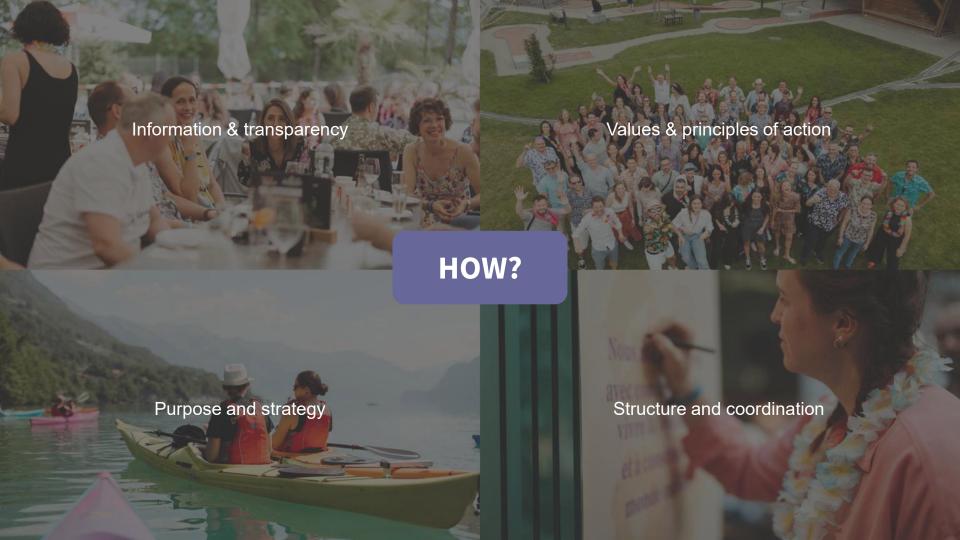
## A new era of doing business





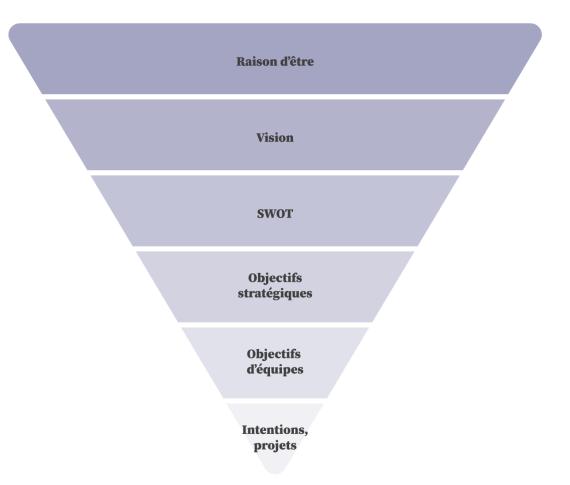






## Purpose and strategy

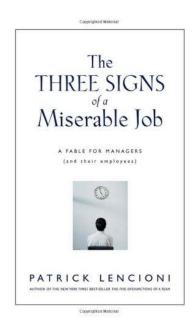
Giving meaning and aligning



## **KPIs or no KPIs**

Benevolent performance





## Leadership & collective intelligence

#### Benevolent performance

#### **Purpose**

- Is it defined within your team?
- Has everyone been able to contribute to defining it?
- Do you revisit it often?
- Do you make connections with the RE of roles?

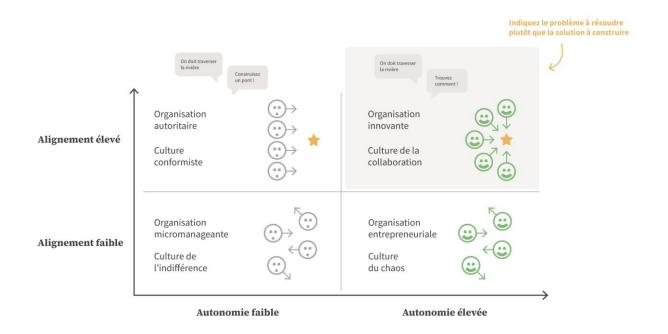
#### **Performance**

- Is the purpose broken down into expected performance?
- Are indicators defined?
- Are these indicators formalised?
- Are these indicators monitored regularly?



## Leadership & collective intelligence

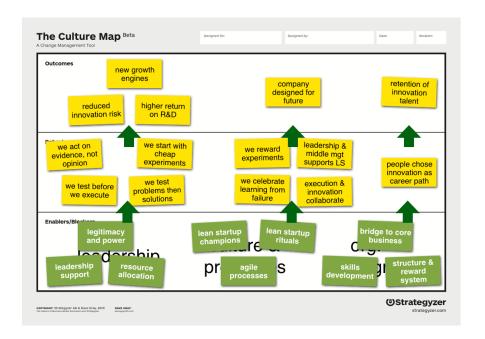
The right level of autonomy



## Values and principles of action

No agile structure without a strong culture





## Values and principles of action

No agile structure without a strong culture

| Kindness    | Be a determined player<br>in sustainable<br>development     | Seek the positive<br>impact of all our<br>actions | Delight our customers,<br>Loycomates and<br>partners | Know how to give and<br>be generous              | Create as many<br>external links as<br>possible                      | We act with strength and conviction for a better world.            |
|-------------|---|---|--|--|--|--|
| Trust       | Be completely<br>transparent                                | Trust completely                                  | Accept all mistakes                                  | Share successes and failures                     | Add value or don't get<br>involved                                   | We are naturally trusting and dare to be radically transparent.    |
| Exploration | Stay informed, learn<br>and share                           | Devote real time to innovation                    | Digitise everything that can be digitised            | Have the courage to test and challenge practices | Appreciate change and<br>be an agent of change                       | We seize every human and digital opportunity to improve ourselves. |
| Enthusiasm  | Seeing the positive side in every situation and in everyone | Measuring and<br>achieving shared<br>success      | Seek to "do together"<br>rather than "do for"        | Having a genuine<br>desire to do well            | Go beyond the needs<br>expressed by our<br>customers and<br>partners | We are passionately committed to shared success.                   |

## Values and principles of action

No agile structure without a strong culture



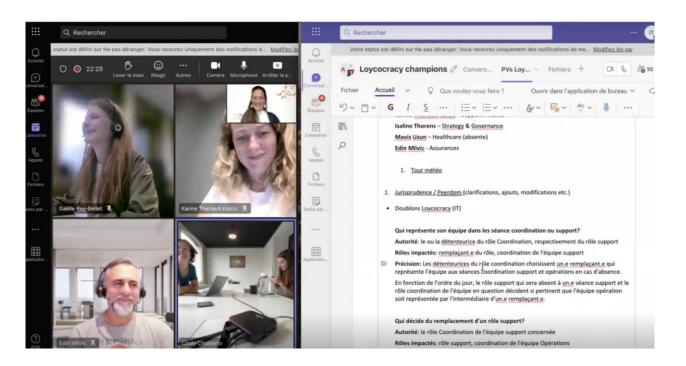






## Information & transparency

There can be no agile structure without transparency and fluidity of information.



# Structure and coordination

An organisation built on trust

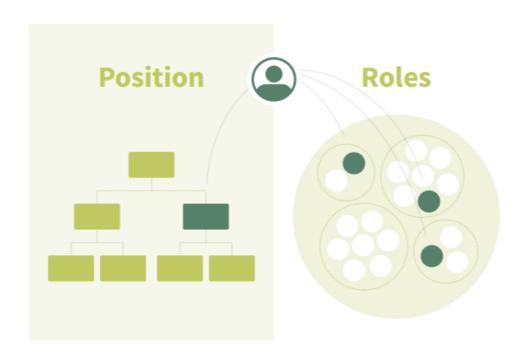
#### At Loyco, we do not have:

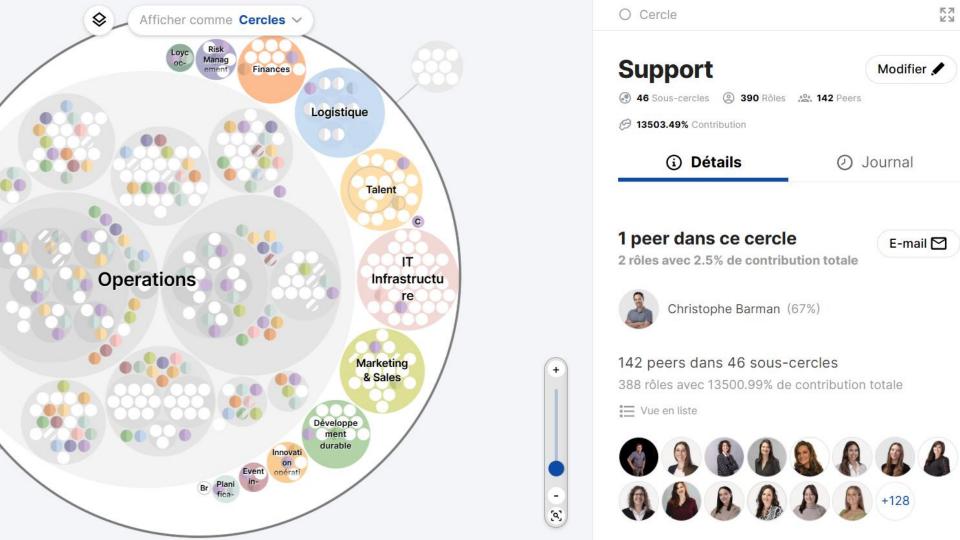
- working hours
- mandatory work location
- a dress code
- targets
- sales targets
- of managers



# Structure and coordination

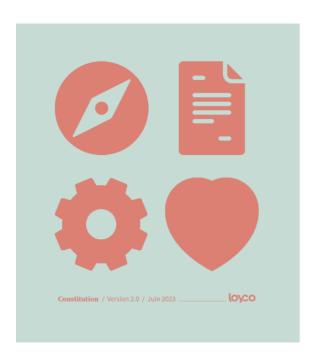
Reshaping the charts..





#### **Structure & coordination**

No regulations but a very clear framework for everyone's responsibilities



- Constitution
- Case law
- Purpose and responsibilities of the roles
- Values, reflexes and expected behaviour
- Team strategy and objectives
- •







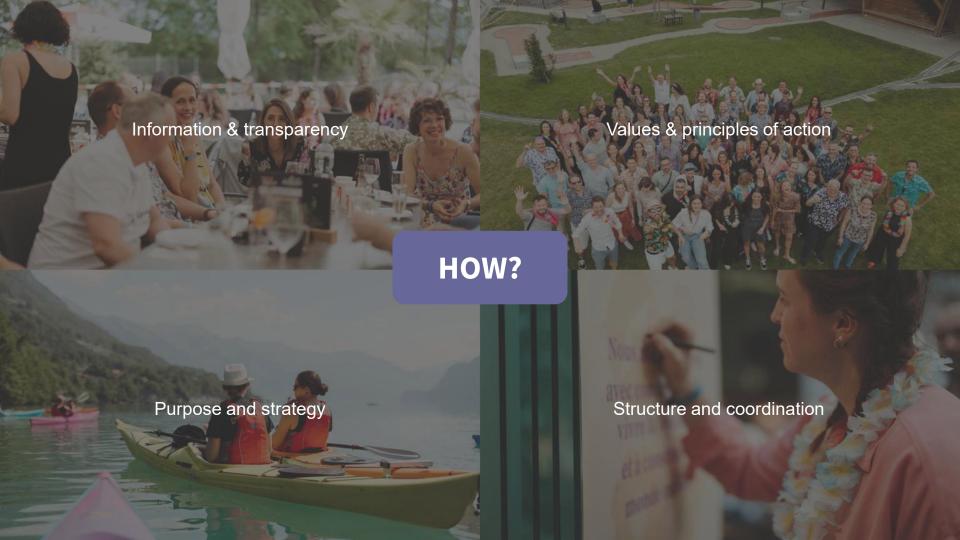


### **Shareholding**

#### Introduction

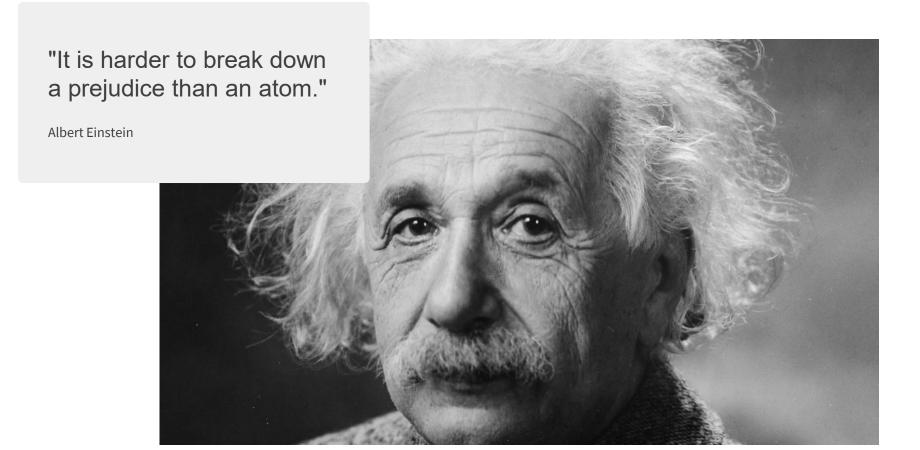
- Participative shareholding for
  - Let most Loycomates benefit from Loyco's success.
  - Guarantee that the collective will always take precedence over the individual.
  - Catalysing collective intelligence through the strong involvement of Loycomates.
- Two-chamber principle: Shareholders / Board of Directors (7 members, including 3 external members)
- July 2025: 79 shareholders (including 4 external)
  - Mandatory sale of shares when a Loycomate leaves Loyco





# Why are companies not taking action?

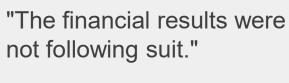
aotion.



"Experience is a lantern...
that we carry on our backs
and that only illuminates
the path we have already
travelled."

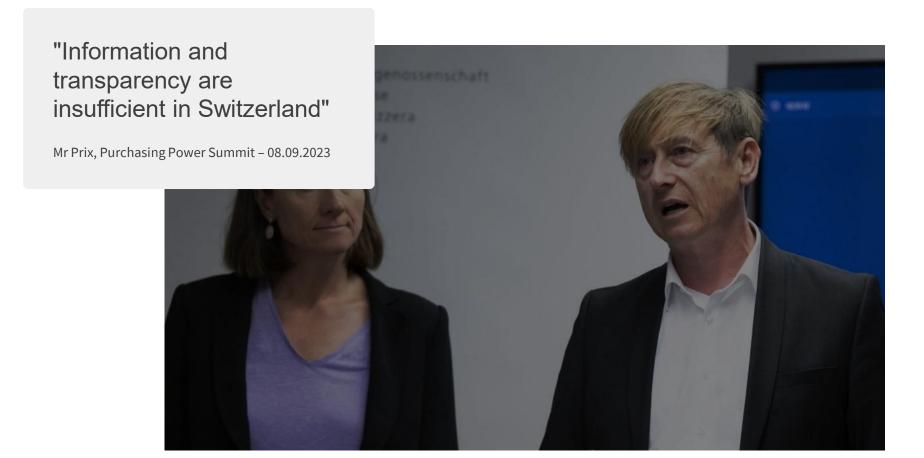
Confucius





Activist funds secured Emmanuel Faber's departure – 15 March 2023









# If you want to go further....

- Sinek S., Start with Why
- Laloux F, Reinventing Organizations
- Pigneur Y. Osterwalder A., Business model new gen
- Pigneur Y. Osterwalder A., Business model You!
- Pigneur Y. Osterwalder A., Invicible organizations
- Lencioni P., Three signs of a miserable job, Hébert L., CEO
   Speaks
- Matthey-Doret D. Pétermann M., New organisational and managerial paradigm: the state of play in Switzerland

















# Thanks for your attention!